

Contacting us

All of our contact details can be found on the front of this leaflet.

Please do not hesitate to contact us for information and advice about this service or to discuss a specific need you may have.

You can contact us by telephone on 01803 219800 Monday to Friday 9am—5pm

Or drop in to:
Jasmyn House
1 Midvale Road
Paignton
TQ4 5BD

on a Tues/Wed/Thurs 10am—4pm
Telephone number: 01803 551846



 www.torbayandsouthdevon.nhs.uk

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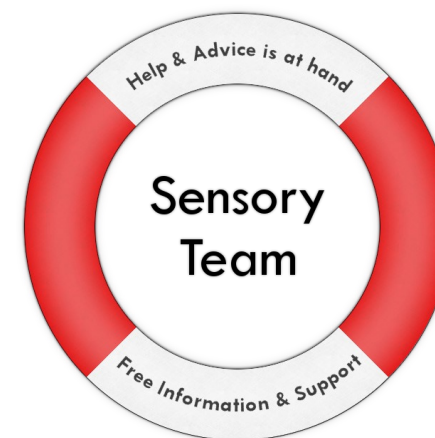
This document can be available in other languages and formats. For more information telephone 01803 219800.



Torbay and South Devon
NHS Foundation Trust

Sensory Team

Worried about your hearing or sight - we can help



Sensory Team
4th Floor Union House
Union Street
Torquay
TQ1 3YA

Tel: 01803 219800
Textphone: 1800201803219800
Email: tsdft.sensoryadmin@nhs.net

Working with you, for you

About Our Team

We are a team of specialists who can give advice, information and support to people with hearing and/or sight difficulties, we can also give advice to families, carers and professionals. We work for Torbay and Southern Devon NHS Foundation Trust.

Our service is free and impartial, available to residents throughout Torbay. Similar services are available in the South Devon area.



Do you or someone you know have a Visual Loss?



**Come and join us for our
Coffee Morning
4th Tuesday of every month
10 am – 12 noon**

**Specialist Workers from the Sensory
Team will be on hand for support, advice
and information.**



Do you or a family member have a Hearing Loss?



Come and join our Coffee Morning
1st Tuesday of every month
10am – 12 noon

Specialist Workers from the Sensory Team
will be on hand for support, advice
and information.

Enjoy a coffee and cake.



There is a range of equipment that may help increase independence and quality of life. We provide demonstrations and short term loans of the equipment.

Anyone with a sight and/or hearing impairment can access this service.

You do not need to be registered as having a visual impairment or hearing loss.

If you or someone you know are experiencing difficulties because of poor vision and/or hearing we may be able to help you.

We can offer a home visit from one of our specialist workers.



Visual Loss Team

Rehabilitation Workers and Sensory Support Workers are all skilled professionals who work with people with a visual impairment.

They can offer information, advice and training to improve independence and make the best use of remaining vision.

Is your sight causing you difficulty with?

- Making a drink?
- Crossing the road?
- Writing letters/reading post?



What's going on at the Sensory Wellbeing Hub?

It's a drop in centre for those with a visual impairment, hearing impairment, or both.

- Impartial advice and information on services.
- Advice and information on equipment, demonstrations, trials and short term loan of equipment to enable you to remain independent and safe.
- Advice and information on benefits.
- Advice and information regarding various group activities within the community.
- Regular coffee mornings.
- Tinnitus group.
- Lip Reading courses.
- Book club.
- Social/basic British Sign Language classes.
- Technology Support.
- Talks and exhibits.
- Opportunity to meet others.
- Support with post and letters.
- Magnification support.

Sensory Wellbeing Hub at Jasmyn House

Call in for a coffee

Jasmyn House, 1 Midvale Road, Paignton,
TQ4 5BD
Telephone 01803 551846
Mobile 07876 398194

Opening Times

Monday	Closed
Tuesday	10am—4pm
Wednesday	10am—4pm
Thursday	10am—4pm
Friday	Closed



We may be able to help you with:

- Information and advice for yourself and your family and friends.
- Discussing the effects your sight loss is having on your daily life.
- Professional assessment of your needs.
- Advice on equipment and lighting to help you to manage in the home.
- Mobility training and confidence building to enable you to get about safely.
- Supporting you to access advice on benefits, registrations, local groups, employment etc.

The sensory team is available to anyone whose eyesight has become a cause for concern.

Deaf and Hearing Loss

Are some daily activities difficult because you do not hear very well?

- Environmental sounds e.g. Smoke alarm, baby alarm, doorbells, telephones?

Help and advice is at hand.

Sensory Assessment

The Sensory Team are happy to visit you in your own home to provide advice, information, support and communication skills.

Hearing Aid Aftercare

We can help you to manage your hearing aid(s), offer communication techniques, emotional support to help you cope with your hearing loss.

Assistive Equipment

Provide advice, information and demonstration of specialist equipment for daily tasks around the home.

We offer an impartial service available to residents throughout Torbay.

Dual Sensory Loss

Are you having difficulties with both sight and hearing?

The term dual sensory loss (also referred to as combined sight or hearing loss) is used to describe individuals who have varying degrees of both sight and hearing loss; from mild to severe.

The Sensory Team understand the impact that this uniquely recognised disability may cause. We aim to reduce isolation, help with challenges with communication and any mobility difficulties a person may experience. We work with individuals to promote and increase independence.

HOPE Course

We run an annual HOPE (Help Overcoming Problems Effectively) Course specifically for people with a sensory loss.



For more details or to register your interest please phone the HOPE Coordinator on 01803 320600

